

KID ZONE AND FIT ZONE



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You spoke... Kid Zone and Fit Zone offer more than just “babysitting.” Their staff love the kids and are excited to see them. Your children’s department has exceeded all my expectations! It is awesome with my kids! *(3 similar comment)*

Another member said this: The staff in the Kid Zone/Fit Zone is fantastic. It provides organized activities—singing and playing and learning in general. Your branch stands as a model for all childcare facilities. Thank you!

We listened! Thank you very much for your comments. Our members’ children are important to us, and we strive to excel serving them. We always say, “When you work with kids, you are held to a higher standard.” It is an honor to be appreciated. Thank you for recognizing the programming efforts of our staff. We are a continuous work-in-progress and welcome all feedback.



You spoke... Fit Zone should be able to go outside in the mornings at least for an hours...please!

We listened! The activities selected for Fit Zone are geared for the age groups it serves. For the safety of our younger children, the activities are selected based on all of the children's ability to listen and follow instruction. Playground activities are available on Saturday mornings and you are welcome to join us. During the week, our activities include the gym, climbing wall, strive, and running on the track. Proper footwear is required for participation.

You spoke... Other members and I are upset that Kid Zone and Fit Zone are closed on Fridays and Sundays. *(7 similar comments)*

We listened! We are sorry for any inconvenience to our members and their children due to the change in hours. Friday nights and Sunday afternoons are very low-traffic periods, especially during the summer time.

You spoke... It is very frustrating to have to take one kid to FitZone, one to KidZone, check in with IDs in both places & at the front desk. It would be much easier if I could bring my four-year-old in the locker room to drop my stuff off.

We listened! The family locker room is, as always, an available option for your convenience. Your four-year-old may accompany you there in the morning before going up to Fit Zone. We welcome your comments, and hope this answers your concerns.

You spoke... I was told all of the YMCA daycare are run the same, but the largest branch is the only one that has a 1 1/2 hour limit for children under 19 months. I could understand if the children that were infants were given less time, but 19 months seems excessive. If you are going to make the day care uniform then the policy should be uniform as well. Children after 12 months do not require anymore extra attention than a child that is over 19 months. If they were more work then why are all the other YMCA different?

We listened! YMCA drop in care for each branch is run depending on the space available. Some of our branches are very fortunate to have a separate infant room which would limit the need for number and time constraints. Although the branches make every attempt to operate the same, space can make that impossible with certain situations. Please know that the safety and care of all the infants in our care is our primary concern. Thank you for the feedback.