

Q: *The group X class mats smell soooo bad. Please can we get new ones?*

A: We are currently investigating different types of mats that are easier to keep clean along with processes to help facilitate that. Thanks for your patience!

Q: *Please turn down the heat in group X room, save \$ can't take off any more clothes.*

A: *Actually, we seldom need to heat this room as our active members provide enough that we have to run the air-conditioning! We try to maintain this room at a chilly 65 degrees but we will try turning it on earlier to achieve that!*

Q: *One of the reasons I love coming here is the cleanliness of the facility. Thanks to all those who work so hard to make that happen.*

A: *Your facility is open 99.5 hours each week. Your facility team spends over 140 hours each week cleaning and disinfecting the building along with keeping up with the laundry. We're happy when you're happy. Many thanks for your comment!*

Q: *Love the new soap dispensers. Thank you*

A: *We are so glad they meet your needs! Thank you!*

Q: *What happen to the promise to fix the light behind the stained glass panels in the chapel? Are there really plans and intention to fix?*

A: We are looking at a long term solution to replace the non-functioning display and hope to renovate this soon!

Q: *Please install these in the family locker room. I can not swim with my baby because changing clothes is too dangerous. Thank you for considering this.*



A: What a great idea! Thanks so much for your great suggestion.

As always we appreciate your ideas and concerns. If you have any other questions or comments always feel free to ask!!